

One of the many services and amenities for Independent Living (IL) residents at Manor Park (MP) is the urgent call system in the homes and/or apartments. It works inside the homes/apartments. This service is provided by an integration of three service areas during the Covid-19 Pandemic:



-Independent Living Residents should review and update information yearly and as needed. The IL Office is available to make help make changes and provide updated copies. The **RED Folder is to be located by the front door during the pandemic** until further notice.



-Maintenance of the Apronex Urgent Call System is done yearly. A technician will clean the system and replace batteries in the pendant. The schedule for your neighborhood system maintenance is listed under the Maintenance section of the newsletter.



-Manor Park Security make initial contact by responding to all calls during the pandemic.



-Nursing Staff will continue to refrain from responding to urgent calls during the

### **EMERGENCY**

**(Severe life-threatening conditions)**

**If there is an EMERGENCY situation such as profuse bleeding, stroke symptoms, loss of consciousness or heart attack symptoms, FIRST CALL 911 , then push the Apronex pendant.**

**Security, if able, will come and retrieve the personal information form from the RED Folder for the EMT's to take to the ER.**

**Please, do not take your entire RED Folder to the ER.**

How it works:

When there is an urgent medical need, the system is activated when the resident pushes the Apronex pendant button. Apronex staff receives a signal and immediately notifies the Security guard on duty. Security will then call the address the signal is received from and verify the need for assistance. In the event the phone is **NOT** answered, Security will go on the to the home and do a well check. Depending on the situation the Security Guard will either call 911 or utilize the RED Folder to call the listed Emergency Contacts. Our security staff is not trained to assist residents in getting up after a fall. They will call the Fire Dept. for a non-emergent help up form a fall.

**Other services** available include:

#### ***Infirmiry care and Rehab***

Independent residents receive eight (8) free infirmiry days per year. Your stay in the infirmiry is an opportunity to receive nursing care, and if needed, therapy for a short period as you recover from a fall, illness, or other situation.

Certain requirements **must** be met to use infirmiry days, which include:

- Contact **Admissions Office 699-3439** for an appointment (M-F 8a—5p)
- Doctor's Orders
- Covid test
- History and Physical from your doctor
- Provide your own medications
- Admission to semi-private rooms only